

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission

527 E. Capitol Avenue

Springfield, Illinois 62701

Re: 2002-34708 C

For Commission Use Only:

Case: 030226

ORIGINAL

Regarding a complaint by (Person making the complaint): John P. Coleman

Against (Utility name): People Energy / People Gas

As to (Reason for complaint) Peoples Gas overstated the amount that I  
owe by approximately \$3,200.00 and Peoples Gas refuse  
to give me an accounting on the bases for their figures  
see exhibit one which is a bill dated 7-30-2002 and their bill  
in Chicago Illinois. of 1-29-2003 for \$3,496.48 Exhibit Two

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 6665 North Sioux Chicago ILL 60646

The service address that I am complaining about is 6665 North Sioux Chicago, ILL 60646

My home telephone is (773) 774-7830

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (312) 560-7162

(Full name of utility company) People Energy / Peoples Gas (respondent) is a public utility and is subject  
to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

OVERCHARGING CONSUMER AND REFUSAL TO  
RENDER AN ACCOUNTING TO CONSUMER

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. OVERSTATED AMOUNT OWED by Approximately \$3,200
2. Refused to give a detailed accounting and/or bases for the amount in question.

Please clearly state what you want the Commission to do in this case:

Date: 4-2-03  
(Month, day, year)

Complainant's Signature

John P. Coleman

If an attorney will represent you, please give the attorney's name, address, and telephone number.

RICHARD ZUKEY (312) 372-5541  
79 W. MONROE  
CHICAGO, ILL 60603

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

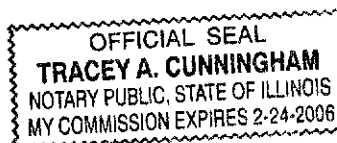
A notary public must witness the completion of this part of the form.

I, John P. Coleman, first being duly sworn, say that I have read the above petition and know what it says.  
The contents of this petition are true to the best of my knowledge.

(Signature) John P. Coleman

Subscribed and sworn/affirmed to before me on (month, day, year) 4/2/03

Tracey A. Cunningham  
Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.